USAID AMPATH UZIMA

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ADDENDUM 1: CLARIFICATIONS ON THE FOLLOWING TENDERS

OPEN NATIONAL TENDER

USAID AMPATH Uzima, a Program Managed by Moi Teaching and Referral Hospital (MTRH) and funded by USAID.

USAID AMPATH Uzima hereby notifies prospective bidders of the following amendments of the tender documents as tabulated below;

S/NO	TENDER DESCRIPTION	AMMENDMENT	PREVIOUSLY	NEW
1.	**MTRH/AMP/T/061/2024-2025** Tender for Provision of a Security Operation Centre (SOC)	**PAGE 82**	**PART II – PROCURING ENTITY'S REQUIREMENTS TERMS OF REFERENCE** 1. BACKGROUND Moi Teaching and Referral Hospital (MTRH) was established in 1916 and it is currently a National Referral Hospital with a bed capacity of 1000 beds and serving all ~~Northern~~ western parts of Kenya and Neighboring Countries. The	**BRIEF ON AMPATH MTRH/MUSOM** Moi Teaching and Referral Hospital (MTRH) and Moi University School of Medicine (MUSOM) have been collaborating with Indiana University School of Medicine and other North American partners for the last two decades. This partnership began as a student and faculty exchange in medical education and care and has grown over the years to include focused clinical care and research. The mission of the partnership is to develop leaders in health through fostering the values of the medical profession regardless of culture, with the objective of promoting general health and well-being. This collaboration is built on the premise that individual and institutional good is derived from the integrity of individual counterpart relationships. Indiana University School of Medicine (IUSM) partnership with MUSOM and MTRH emphasizes bilateral exchange, mutual benefit, and long term commitment.

			Hospital strives to be the leading Multi-Specialty Hospital for Healthcare, Training and Research in Africa. In pursuant of this, the Hospital is committed to providing timely, cost-effective and patient-centred specialized healthcare services, fostering learning and growth through training and research, utilization of new technologies, continuous improvement and participation in National Health Planning. The Hospital would like to invite interested and eligible candidates who must qualify by meeting the set criteria as provided by the Hospital by offering Provision of a Security Operation Centre (SOC).	This partnership has promoted friendly relationships between American and Kenyan medical doctors, scientists, and students. The partnership is department-based and integrated across multiple disciplines and throughout all levels of both institutions from student bodies to departmental heads and deans. Over the years, several institutions have joined this partnership leading to the formation of the America/Sub-Saharan Africa Network for Training and Education (ASANTE) Consortium which was established in 1997. The ASANTE consortium includes Indiana University School of Medicine (Indianapolis, IN), Brown University School of Medicine (Providence, RI), Duke University Medical Centre/Hubert-Yeargan Centre for Global Health (Durham, NC), Leigh Valley Hospital (Allentown, PA), Providence Portland Medical Centre (Portland, OR), University of Utah School of Medicine (Salt lake City, UT) and the University of Toronto Faculty of Medicine (Toronto, Ontario). All the USA institutions participating in the ASANTE consortium engage in student and faculty exchange, clinical care, training and research. Additional institutions, including Yale University and University of Washington, have partnered with MUSOM and IUSM in specific onsite research collaborations. One of the great successes of this mutual relationship is the Academic Model Providing Access to HealthCare (AMPATH) program started in 2001 that focused on the HIV care of over 100,000 patients **Introduction** To enhance our cybersecurity, AMPATH requires to employ the services of a 24/7 Security Operations Centre (SOC). The Security Operations Center (SOC) as a Service will provide unparalleled cyber security coverage that monitors, detects, and responds to threats. The Overall objective for this engagement is to provide a Security Operations as a Service. **Specific objectives are:**

				i. Threat Hunting and Detection ii. Incident Response and Analysis iii. Security Threat Intelligence iv. Security alerting, trend analysis and reporting **iv.** Security Training ▪ **Security Incident Analysis**: Support a large-scale SOC, including a full incident investigation and management workflow, and a dedicated deployment management console. o **User Activity Analytics**: Support analyzing the behaviors AMPATH' insiders (employees), outsiders connected to their networks (such as third party contractors) and flagging security vulnerabilities across AMPATH's assets that hold sensitive data. o **Change Analytics**: Support analyzing the changes within critical systems of the AMPATh infrastructure and flag security breaches across AMPATH's assets that hold sensitive data. o **Correlation**. Collect & correlate various systems logs & events and produce relevant alerts for instant and easy monitoring. ▪ **Threat intelligence**: Provide external threat intelligence feeds for faster detection, better context, and threat tracking. ▪ **Enhance security**: Provide actionable intelligence in form of real-time notification of high-risk events, a workflow incident handling process, and reporting on the most vulnerable assets directly in order to enhance IT security operations in the AMPATH. ▪ **Security Visibility**: Enable AMPATH gain visibility into specific behavioral aspects and changes in systems. Particulars Any Other cost involving this engagement should be factored in the overall cost of the solution. All licensing requirements for software (If any) MUST be included in the financial quote. Below is the scope of AMPATH nodes (devices, endpoints or system) to be monitored by Security Operations Centre (SOC)

					Nodes to Monitor	**Devices, endpoints or system**	**No(s)**
				1	Endpoints	Laptops and Desktops	1500
						Servers	36
						Virtual Machine	15
				2	Network Security Devices	Firewalls	8
						Routers	8
						Switches	25
						Access Points	40
				3	Applications	Web applications	20
				4	User activity	Number of Users	1500
						Unusual behavior-UEBA	-
						User login events	-
						Privileged account usage	-

Interested bidder may download detailed tender document from the websites ; www.mtrh.go.ke;www.ampathkenya.org & www.tenders.go.ke . Those who download the tender documents **MUST** forward their particulars immediately to procurement-info@usaidampathuzima.or.ke for registration and for any other clarifications or addenda.

This addendum is issued in accordance with section 75(2) of the Public Procurement & Asset Disposal Act, 2015.
All the other terms and conditions remain the same.

DR. PHILIP K. KIRWA
CHIEF EXECUTIVE OFFICER
MOI TEACHING & REFERRAL HOSPITAL

MOI TEACHING AND REFERRAL HOSPITAL
CEO
APPROVED
29 MAY 2025
SIGN:.....
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